



Commercial HEDIS Workgroup Charter

WORKGROUP GOAL/MISSION: To ensure that BCBSMA's Commercial HEDIS programs & initiatives are well coordinated, exceed the expectations of our accreditors, accounts, members, and providers, and meet the requirements of NCQA accreditation.

EXECUTIVE SPONSOR(s): Karl Laskowski

CHAIR(s): Commercial HEDIS Program Manager

MEMBERSHIP:

Voting Members

- Case Management
- Client Population Health
- Clinical Quality
- Clinical Review
- Communications
- Marketing
- Network Performance Support
- Performance Measurement & Support
- Pharmacy
- Utilization Management Senior Director

Membership will be reviewed and updated no less than annually by the Workgroup Chairs.

MEETINGS: Meets monthly. Information disseminated monthly to Workgroup members. The expectation is that the Workgroup members will connect with appropriate colleagues to address issues and relay Workgroup initiatives.

The frequency of the meetings will be reviewed on a yearly basis. Workgroup members are expected to attend all meetings but may be represented by an appropriate replacement in their absence.

OBJECTIVES: Improve quality of care and clinical measure sets by engaging in efficient and effective methods to close care gaps and pursue innovative initiatives to achieve quality targets for Commercial HEDIS.

DECISION-MAKING: Consensus will be the decision-making process for this workgroup, with approvals obtained from leadership as necessary.

REPORTING STRUCTURE OF WORKGROUP: The information flows between Commercial HEDIS Workgroup and HEDIS/HOS Steering & QPC.

CONFIDENTIALITY

In conducting its business, members of the Workgroup will take special care, consistent with the Company's Code of Ethics and Conduct (the Blueprint) to protect the confidentiality of sensitive information it receives.



Commercial HEDIS Workgroup Charter

CONFLICTS OF INTEREST

Workgroup members will promptly disclose any conflict of interest they may have with respect to any matter to be discussed by the Workgroup.

ANNUAL REVIEW: The Workgroup Charter will be reviewed and updated annually, and when significant changes occur such as leadership changes, changes in focus to respond to revised corporate priorities, changes in reporting, changes in decision making authority and/or structure, and/or responding to external changes such as regulatory updates.

Document Information:

REVISION HISTORY:

Version	Date	Revision Summary
1	5/6/2025	Creation

DOCUMENT OWNER:

Name	Organization
Deborah Kemmerer	HMM Clinical Quality HEDIS

REVIEWERS:

Name	Division	Versions
Paula Spadea	Clinical Quality	
Kristin Jean	Clinical Quality	